



## ABOUT UCHOOSE REWARDS PROGRAM

Starting April 30, 2018, you will have a new rewards program for your BTFCU credit card called UChoose Rewards®. UChoose Rewards® allows you to earn and redeem points on your credit card purchases to use toward shopping, travel, event tickets, gift cards and more! You are automatically enrolled and start earning points with your credit card once approved and purchases are made on or after 4/30/2018. To monitor and redeem your UChoose Rewards® points you must visit [www.uchooserewards.com](http://www.uchooserewards.com) and register your card. We're proud of our new card offerings and are excited to make them available to you. As always, we will remain committed to great service and always strive to make our members "SMILE!"

## FREQUENTLY ASKED QUESTIONS (FAQs)

### What is UChoose Rewards®?

UChoose Rewards® is a program that earns you points for using your new BTFCU credit card. All Brazosport Teachers Federal Credit Union (BTFCU) MasterCard® credit cards with "Platinum Rewards" are automatically enrolled in the program. You can redeem your points toward anything from our huge online rewards catalog found at [www.uchooserewards.com](http://www.uchooserewards.com).

### Do I need to register my credit card before I can start earning points?

No. You will start earning points the first time you make a transaction with your new credit card; however, you will need to **register** your card before you will be able to redeem your points. To register your card, visit [www.uchooserewards.com](http://www.uchooserewards.com) and click the 'Register' link.

### Where do I go to register my card so that I can track and redeem my points?

Please visit [www.uchooserewards.com](http://www.uchooserewards.com) starting May 1, 2018. On the right side, you will see "New to UChoose Rewards?" with a Register link. Click Register, and then enter your card number. Once your card is authenticated, it will ask to establish your user name and password. Follow the instructions as provided.

### How do I start earning points?

Every time you make a purchase with your card, you'll earn 1 point for every \$1.00 you spend. Plus, you can earn additional points by shopping in-store or online with participating retailers!

### Where can I earn points?

You earn points everywhere your MasterCard® Platinum Rewards credit card is accepted. Participating retailers offer additional reward points for purchases made at their stores or online. A list of participating retailers can be found at [www.uchooserewards.com](http://www.uchooserewards.com).

### Where can I view my point activity?

You can access the history of your point activity through [www.uchooserewards.com](http://www.uchooserewards.com) or via the UChoose Rewards® mobile app.

### When can I redeem points?

Important to note! It can take up to 60 days for your points to be credited to your account. You must first accumulate 1,500 points before you can redeem them. Your points are available to view on [www.uchooserewards.com](http://www.uchooserewards.com) or the mobile app. Here you can keep track of the points you've earned, and then shop the online rewards catalog when you're ready to redeem. A Wish List Tracker is also available to notify you when you've earned enough points to redeem a specific item.

### Can I share points with family members?

All credit cards within an account automatically earn points together. Additionally, if you have multiple credit card and debit card accounts with BTFCU, you can link them together in a household account to earn rewards points faster.

### How much does it cost to participate?

There's no cost to participate. Membership in UChoose Rewards® is free as part of your BTFCU Platinum Rewards credit card plan. Visit [www.uchooserewards.com](http://www.uchooserewards.com) to start monitoring your points and browsing our online catalog.

### What will happen to my existing cash back reward?

You will still have a choice to redeem your points for a "cash back" option. As of April 30, 2018, you must first accumulate 1,500 points. After this, you can choose to redeem the points for rewards or cash back. 1,500 points = \$15.00 cash back credit.



**FREQUENTLY ASKED QUESTIONS (FAQs)**  
*continued*

**What is the website address to make payments online?**

If you have an account with BTFCU, you will have single sign-on access to make payments through Virtual Branch. You will also be able to directly access our Online Access Plus payment portal at: <https://onlineaccessplus.com/oa/btfcu/> on or after April 30, 2018.

*If you have any other questions, please feel free to call us!  
(979) 265-5333 or email: [loans@btfcu.net](mailto:loans@btfcu.net) .*

“Serving Members Inspires Lasting Excitement!”  
SMILE